



Refund Policy for Goo Faceless Marketing

Effective Date: March 27, 2025

At **Goo Faceless Marketing**, we take pride in providing high-quality digital products that help businesses and individuals succeed in their marketing efforts. As we sell only digital products, we want to ensure that our customers are fully informed and satisfied with their purchase. Please read our refund policy carefully before making a purchase.

1. General Refund Policy

Due to the nature of digital products (i.e., products that are delivered electronically and cannot be returned), all sales are **final**. Once a digital product has been purchased and delivered, it cannot be returned, exchanged, or refunded, except under specific circumstances outlined below.

2. Exceptions to the No Refund Policy

While we generally do not offer refunds for digital products, we understand that there may be exceptional cases. Refunds may be considered under the following conditions:

A. Product Not Delivered

If you purchased a digital product and did not receive access to it (such as a broken download link or no access granted to the product), please contact us within **7 days** of purchase, and we will investigate the issue. If the product has not been delivered, we will either provide you with a working link to download the product or offer a full refund.

B. Defective or Incomplete Product

By purchasing any digital product from **Goo Faceless Marketing**, you acknowledge that you have read, understood, and agreed to this refund policy.

If you believe the product is defective or incomplete (for example, corrupted files or missing content), please contact us within **7 days** of purchase. We will review your case and, if necessary, provide a corrected version of the digital product or offer a refund.

C. Unauthorized Purchase

In the case of an unauthorized purchase (for example, if you believe your account has been compromised or the purchase was made without your consent), please contact us within **24 hours** of the transaction. After reviewing the case, we may issue a refund or provide a resolution, based on the circumstances.

3. Refund Process

If you believe you are eligible for a refund under the above conditions, please follow these steps:

1. **Contact Us:** Email us at [contact@goofacelessmarketing.com] with the subject line "Refund Request" and provide the following details:
 - Order number or transaction ID
 - The reason for your refund request
 - Any relevant information or screenshots to support your claim
2. **Review:** Our team will review your request and verify your claim. We aim to respond to all refund inquiries within **5 business days**.
3. **Resolution:** If your refund request is approved, we will process the refund to your original payment method within **7-10 business days**. If you are entitled to a corrected or replacement product, we will send you the updated product as soon as possible.

4. Non-Refundable Products

The following digital products are **non-refundable** under any circumstances:

- **Downloadable Digital Products:** Once accessed or downloaded, no refund is offered, except as described in section 2 (Product Not Delivered or Defective).
- **Online Courses or Memberships:** Once you have accessed any content in an online course or membership area, it is considered consumed, and no refund is available.

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5. Promotional or Discounted Products

Refunds for products purchased during a promotional period or using a discount code are subject to the same conditions as regular products. However, promotional or discounted purchases are not eligible for a refund due to buyer's remorse or if the product was downloaded or accessed.

6. Contact Information

If you have any questions about our refund policy, or if you wish to request a refund, please contact us via:

Email: infot@goofacelessmarketing.com
Address: 190 Blue Heron, Blvd Senioa, GA
Phone: 1647-563-3068

7. Changes to the Refund Policy

Goo Faceless Marketing reserves the right to update, modify, or change this refund policy at any time. When changes are made, we will post the revised refund policy on our website with an updated "Effective Date." We encourage you to review this policy periodically to stay informed about any updates.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us:

Email: infot@goofacelessmarketing.com
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Phone: 1647-563-3068

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